



Case Study for Worlds Top Ecommerce Company

CYLSYS Software Solution Private Limited

Cylsys, Mumbai. June 2020

Case Study for IT Staffing

The Challenges

The brief from the client was they required 25 Desktop Support Engineers having skill sets of having excellent knowledge and working experience of Microsoft Office, Router, WiFi, Lan and other desktop related issues, across 23 locations in India for a contract period of 3 months. The time frame to complete this assignment was NOW.

The challenge for Cylsys was to ensure getting quality candidates matching the required skill sets and who were willing to join immediately for a contract period of 3 months. It is a very tough task to secure the services of someone in the IT domain for a temporary period and that too at such short notice. To compound issues most of the 23 locations were remote locations and were mostly on the outskirts of major cities and therefore required a long commute by the candidates from the mentioned cities.

How did Cylsys Software (IT Staffing vertical) help:

The Delivery Team at Cylsys Software did a stupendous job by doing the following and completed this requirement in a record time of less than a month with all selected candidates joining all 23 locations on the given date and successfully completing their contract period with only appreciation from the client.

- Cylsys has a huge database of candidates across Skill sets in the IT domain. The Delivery team dug deep and could shortlist majority of the candidates from the internal database itself. The rest were shortlisted through references and lastly the job portals.
- ATPL wanted Cylsys to conduct the Technical round at our end and only share Resumes of candidates shortlisted by the Technical team. So internal Technical team of Cylsys Software held the technical round with all the shortlisted candidates and ensured that only quality candidates were selected and sent for Training & Orientation programme at the 23 locations before commencing duties.
- As the selected candidates would be on the payroll of Cylsys Software, the HR team did a fabulous job of collecting documents and doing reference checks of the selected candidates before issuing each of the 25 candidates their respective offer letters. And also following up with the candidates for getting the acceptance of the offers.
- The Delivery team micro managed the entire process and ensured that each selected candidate reached their respective location for the training at the stipulated date and time.
- For Candidates who were coming from other States, Cylsys had to also coordinate their Travel itinerary.
- With couple of candidates falling ill during this contract tenure and unable to continue, the Delivery team ensured that the replacement candidates were on the job in the shortest possible time as they had kept Backup candidates on standby in anticipation of such a situation arising.

The Outcome

All the 25 Candidates at all 23 locations successfully completed their contracts with the client having only words of appreciation for the diligent work done by them. And the Client giving an assurance that Cylsys Software would be the preferred vendor to be considered for any of their future IT Staffing requirements. It was a challenge servicing such an urgent Staffing requirement for such an esteemed client. But a Challenge met successfully by the Cylsys Software IT Staffing Team !!!

About Us

Introduction

As an emerging technology agency, we at Cylsys create breakthrough products and portfolio of services that are exquisite and eminent to our customers.

As an emerging technology agency, we at Cylsys create breakthrough products and portfolio of services that are exquisite and eminent to our customers. Placing foot in diverse areas of services, we are top among the mounting mobile app development agencies in the nation. With an experience for more than three years, we are engaged in delivering innovative service to our customers through our spot-on mobile solutions.

Our sturdy in-house software geeks and project managers have encrypted a successful team of vibrant employees, who are committed in bringing mobile solutions through Conceptualization, Agile Development, User Experience, Security and testing.

Endowing you with a goof proof triumph app, Cylsys shapes a very stout basis in testing the infrastructure that tracks each and every version of the app.

Appended with usability testing and load testing; we bestow a blended slant to our mobile solutions. Cylsys stands erect in delivering the best to its clientele. And is a gateway to mobile resolution.

CONTACT INFORMATION

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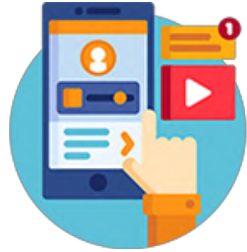
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RPA TOOLS



CHATBOTS



CLOUD MIGRATION

Our Clients

We have worked with the following clients on different modules based on the requirements.

I do hope that this information will help you gain a clear idea of what we can offer, and that we can become a recognized vendor for your organization.

Technology Stack

