



# Case Study – Medical Reimbursement & Comprehensive Health Checkup Module

By Cylsys Software Solution Pvt. Ltd.

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## The Client

One of the leading Mutual fund Investment companies in India. It is the one of the largest Asset management company in India. With more than 11 million live folios, it is a trusted name for customers looking for the right type of investment.

## The Challenges

The AMC was looking for a IT partner to implement their Medical Reimbursement and Comprehensive Health Checkup system for their employees [Approximately 1400] using the latest technology with existing cloud Infrastructure. They were using a mix of manual and system driven technology to process these functions which was time consuming and prone to errors.

## How did Cylsys help

Once Cylsys signed the NDA (Non- Disclosure Agreement) with the client and after receiving the requirements, the project was immediately assigned to the ace team of developers. The team at Cylsys brainstormed on the roadmap for this project. The developers worked overtime and across weekends to finish the project before the deadline. So the Module was created to execute the following:

1. The new system was divided into two main Modules – The Medical Reimbursement Module and the Comprehensive Health Checkup ( CHC) Module
2. The Medical Reimbursement Module ensured there was perfect synergy in the entire online process, right from the first stage when the Employee fills up the Online Reimbursement claim form and attaching the supporting documents, then the Medical Administrator accessing the same claim, checking its validity and forwarding the correct claims to the competent authority for Sanctioning. Then ensuring that the sanctioned claims are processed and the employee is reimbursed the sanctioned amount by way of credit into the employee's Salary bank account. The system also ensured all HR / Accounts/Finance processes which had to be part of this particular module were incorporated
3. The Medical Reimbursement module also incorporated a process for Retired employees of the AMC to request and receive their annual Medical reimbursement claim.
4. He CHC (Comprehensive Health Checkup module) ensured that employees who wanted to avail of this facility would get a quick confirmation of the CHC appointment at the requested CHC center from the Medical Administrator. The system also provided a quick settlement of invoices received from Hospitals which provided the CHC to employees.

## **The Outcome**

The resources of Cylsys Software delivered results which exceeded client expectations in this project.

The outcome was that Cylsys Software created a robust and Easy to use system which made the entire process digital and thereby saving time and aiding the Team to execute the entire process accurately and seamlessly. The new system made sure that Employees were able to register their Medical claims or requests for a Comprehensive Health check up with utmost ease. The new system also made a huge positive difference to the Medical Administrators at UTI AMC in executing processes like checking the claims, giving sanctions, releasing the sanctioned amount payments into Employee's salary accounts in record turnaround time. It was a win-win situation for all the parties involved.

## Our Clients

We have worked with the following clients on different modules based on the requirements.

I do hope that this information will help you gain a clear idea of what we can offer, and that we can become a recognized vendor for your organization.

						
						
						
						
						
						

# The Cylsys Group

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## Introduction

Cylsys Software Solution Pvt. Ltd. was founded in the year 2010 and has been scaling new heights in the various verticals of Information Technology

Be it Software Development,, Applications Development, IT Staffing , Digital Marketing or the newly launched Unicorn Ops, Cylsys Software leverages its expertise in Information Technology to deliver path breaking Solutions which enables a Business in any industry to embrace its potential and deliver spectacular results.

We Partner Businesses to achieve their Business goals through our various Software Solutions.

Cylsys Software provides 360 degree solutions in the IT domain.

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